

ALIDECK WARRANTY

AliDeck are proud to offer an up to
30 year warranty for all of our products.



WARRANTY

Canoport UK Limited (t/a Milwood Group / AliDeck) from herein referred to as “AliDeck” or “the Company” for a period of 30 (thirty) years, under normal use, AliDeck warrants that AliDeck products will not split, crack, warp, splinter, rot or twist and will be free from any material or manufacturing defects.

The Warranty will be valid for a period of 30 years from the date of purchase, if any AliDeck Aluminium products supplied are found to be defective during this 30 year period, then AliDeck shall replace the products at no charge *See below.

This Warranty shall not cover and AliDeck shall not be responsible for, costs and expenses incurred with respect to the removal of defective AliDeck products or the installation of replacement materials, including but not limited to labour and freight.

To make a claim under this Limited Warranty, the customer must send to AliDeck within the warranty period referred to above a description of the claimed defect (including photographs of the defect) and proof of purchase.

This warranty covers only the Alideck, AliDrain, AliRail, AliClad and A Fence products supplied by Alideck.

This Warranty is conditional upon:

- 1) The customer completing and sending to AliDeck the Purchase Registration Document duly completed;
- 2) The customer complying with the AliDeck Maintenance Schedule supplied.

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SPECIFICATION

A. **Adhesion** In accordance with the requirements of BS6496: 1984:10:6 / BS EN ISO 12206-1: 2004

B. **Weather Resistance** Will achieve the performance requirements of BS6496: 1984 SECTION 2. / BS EN ISO 12206-1: 2004

C. **Gloss Levels** The company shall endeavour to maintain minimum gloss levels for the following finishes:

Matt 25%

Satin 55%

Gloss 80%

All as measured on the Gardner scale at 60% incident light. Where other gloss levels are specified in writing by the customer, Samples must be approved in writing by the customer who, together with the company, will each retain approved samples.

D. **Visual Appearance** In order to maintain our commitment to thickness of coating, the visual appearance of the coated product may vary visually from flat to an orange peel effect.

CONDITIONS FOR COATING

- 1 The approved standards of aluminium alloys are BS1470, BS1471 or BS1474 or such other standards or other materials as shall be approved in writing by the Company prior to work being carried out.
 - 2 The Company must be notified in writing within 7 days of any defect in the application becoming apparent.
 - 3 The finish must be cleaned, commencing from the date of installation at not less than three-monthly intervals, by washing with a mild cleaning solution applied using a soft brush, sponge or chamois leather. Under no circumstances should the finish be cleaned using abrasive cleaners, solvents, acids, or alkali materials, or cutting and abrasive polishes.
 - 4 No remedial work of any kind shall be carried out to the polyester powder finish by any person other than the Company or its duly authorised agents. Any remedial works so carried out will render the guarantee voidable at the instance of the Company.
 - 5 The Company's guarantee forms part of the conditions of contract but in cases of conflict between the guarantee and other conditions the guarantee shall prevail.
 - 6 In the event of a defect in the finish, then pursuant to this guarantee the Company will carry out on site remedial work to the finish on the following basis which will take account of all fair and reasonable wear and tear and exposure to climatic and other conditions outside the control of the Company:
 - (A) During the period of six years from the date of application the Company will bear the full remedial cost.
 - (B) During each successive year thereafter the Company will bear the full remedial cost less 10% per annum and the customer shall be responsible for payment of the balance of the remedial cost up to a maximum of 90% thereof.
 - (C) The Company shall render an invoice to the customer for the balance of the cost of the remedial work and it shall be payable in accordance with clause 6(B).
 - 7 The Company shall incur no liability whatsoever under this guarantee where a failure in the finish or defect in the finish is attribute to:
 - (A) Mechanical damage, accidental or otherwise or where the coated materials is post formed, i.e where the material is formed after finish by the Company.
 - (B) Prolonged stocking of coated material under poor conditions.
 - (C) The material coated is exposed to continuous heat of 70c or more, or sited within direct influence of zones of salt water (within 500 meteres of high tide line), acid, or industrial or other aggressive emissions sources which are known or believed to be damaging or corrosive to thermosetting powder coatings.
 - (D) The drilling or punching of holes in the coated surface which are not then adequately sealed with suitable sealant or mastic.
 - (E) The incorrect use of adhesive tapes.
 - (F) The incorrect use of sealant or mastics.
 - (G) The use of touch up paints on damaged areas.
 - (H) Fixings the substrate of material capable of setting up electrolytic action.
 - (I) An inherent weakness of defect in substrate.
 - (J) The surface of the material to which the finish is applied is corroded, pitted or damaged, anodised or coated before being processed by the Company whether or not the Company agree to strip or treat the metal before applying the finish.
- (K) Less than 5% of the exposed external surface is affected.

*CONDITIONS FOR ADJUSTABLE PEDESTAL SUPPORTS

AliDeck Adjustable Pedestals have a warranty period of 25 years from the date of delivery in accordance with the static load bearing performance requirements of the PSA MOB PF2 PS (SPU 1992) specification for raised floors for heavy grade floor supports. They are manufactured from Steel and Coated in Zintec 200. Canoport UK Warrants that AliDeck Adjustable Pedestals will not split, crack, warp, splinter, rot or twist and will be free from any material or manufacturing defects.

In the event of a warranty claim AliDeck will provide replacement Pedestals, This Warranty shall not cover and AliDeck Limited shall not be responsible for, costs and expenses incurred with respect to the removal of defective AliDeck products or the installation of replacement materials, including but not limited to labour and freight.

LIMITATIONS

AliDeck does not warrant against and is not responsible for, and no implied warranty shall be deemed to cover, any condition attributable to:

- 1) Improper installation of AliDeck products and/or failure to abide by AliDeck's installation guidelines;
- 2) Use of AliDeck for a use other than as prescribed in the installation guidelines or in an application not recommended by AliDeck's guidelines and/or any local building regulations;
- 3) Movement, distortion, collapse or settling of the ground or the supporting structure on which AliDeck products are installed;
- 4) Any act of God (including and not limited to flooding, hurricane, earthquake, lightning etc.), environmental condition (such as air pollution, mould, mildew, etc.), staining from foreign substances (such as dirt, grease, oil, etc.), or normal weathering (defined as exposure to sunlight, weather and atmosphere which will cause any coloured surface to gradually fade, flake, chalk or accumulate dirt or stains);
- 5) Variations or changes in colour of AliDeck products;
- 6) Improper handling, storage, abuse or neglect of AliDeck product by customer or any third party;
- 7) Ordinary wear and tear, including normal weathering, wear to paintwork or structure attributable to normal footfall or the use of stiletto shoes or spikes, discolouration, including but not limited to, sunlight, pollution, exposure etc.

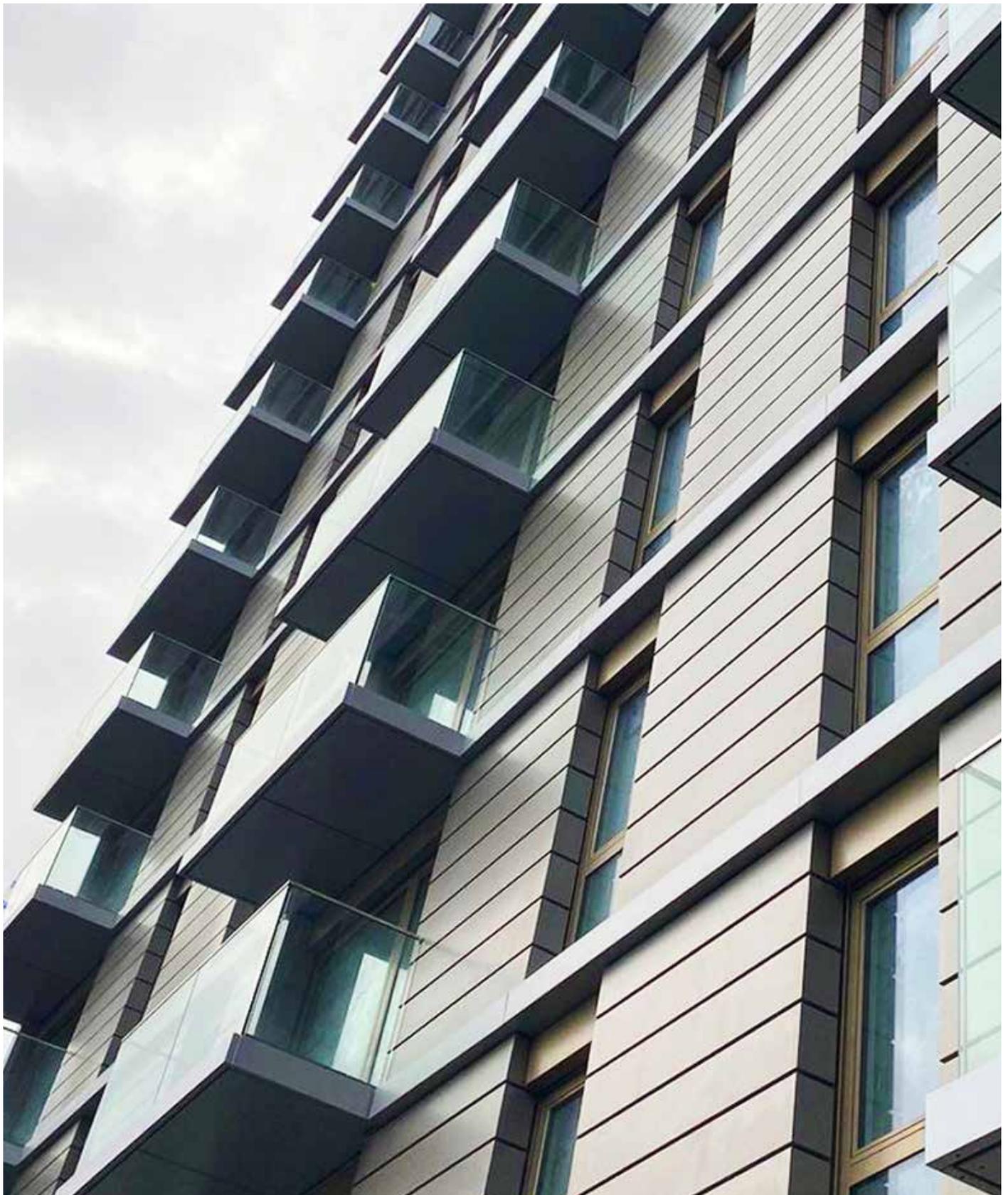
AliDeck shall not be bound by any statement or representation as to the quality or performance of AliDeck products other than as contained in this Warranty.

This Warranty may not be altered or amended except by a written agreement entered into between AliDeck and the customer.

Under no circumstances will AliDeck be liable for any direct or indirect loss or damage foreseeable or otherwise, special, incidental or consequential damage, whether such damages are sought in contract, in tort (including but not limited to negligence and strict liability) or otherwise, and AliDeck's liability with respect to defective products shall in no event exceed the replacement of such products.

Provided that nothing shall exclude or restrict AliDeck's liability for death or personal injury resulting from any negligence or fraud on the part of the AliDeck.

This Warranty and the relationship between the customer and AliDeck shall be governed by the laws of England and Wales and to the exclusive jurisdiction of the Courts of England and Wales.



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